

Managed threat detection SIEM

Cyber security monitoring and alerting service

Monitoring Your Security Estate

Your business generates a mass of information that can lead to disruptive events and potential incidents.

To be able to recognise, analyse and react to this information in a timely, efficient, and proportional manner, business IT needs more diligence and resources.

Security teams struggle with meeting the needs of a business; threat evaluation and the necessity for real time remediation, let alone the skillsets required to ensure that business as usual is maintained.

Our cyber security monitoring and alerting service can provide you with a business-wide solution.

Core functions include:

The VCG Monitoring and alerting portal (ProVision) provides critical visibility into security posture allowing businesses to:

- View, download and customise dashboards and reports
- Leverage analytics of your environment for compliance purposes
- Review and search alerts
- Open and manage tickets
- Access the knowledge base
- Manage assets and system inventory
- Visibility of real third-party threat intelligence

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VCG Cyber Security Monitoring and Alerting service provides the ability to:

Business impact

- Mitigate cyber risks
- Improve response and recovery
- Reduce detection and response time
- Unify visibility to distributed environments
- Easy firewalls and devices management

Our portfolio of cyber security solutions and services can help you:

- Evolve your cyber security strategy
- Mitigate cybercrime and continuously adapting to evolving malware and cyber threats
- Unify protection across networks and cloud environments

Our service is available in three formats; Basic, Supported and Managed

Some of the potential services are indicated here:

Description	VCG Basic Security Monitoring and Alerting	VCG Supported Security Monitoring and Alerting	VCG Managed monitoring, alerting and remediation
24x7x365 Analysis		✓ ✓	✓
Security incident and event monitoring	✓	 ✓ 	✓
ProVision web customer portal	 ✓ 	 ✓ 	\checkmark
Online reporting	 ✓ 	 ✓ 	\checkmark
Automated alerting		\checkmark	\checkmark
Automated notification		 ✓ 	\checkmark
24x7x365 analysis			\checkmark
Escalation		 ✓ 	 Image: A start of the start of
Event phone response		 ✓ 	 Image: A start of the start of
Quarterly reviews and recommendations		 ✓ 	\checkmark
Incident remediation support			\checkmark
Device management service			 Image: A start of the start of
Critical asset security management and monitoring			 Image: A start of the start of
Patch management			 Image: A start of the start of
System updates			 Image: A set of the set of the

ProVision is a proven managed service platform that allows for expandable services ensuring an evergreen solution and your business remains in control



